## \_STARR\_

## **COVID-19 Tour Guest Guidelines**

To help make your trip as safe and enjoyable as possible, we have developed the following guidelines.

- You are expected to bring your own face covering/mask to wear while on the motorcoach and inside any attractions, restaurants or hotels (except for your hotel room).
- The motorcoach will be thoroughly disinfected prior to your trip's departure and the driver will carry additional cleaning supplies to wipe down high touch surfaces throughout your trip. We encourage you to bring additional cleaning wipes if you would like to supplement the cleaning of your personal area.
- Hand sanitizer dispensers are located at the front and rear of the coach. We encourage you to bring additional hand sanitizer for use throughout the trip.
- The Driver, Tour Director, and guide (if applicable) are required to wear a face covering/mask onboard the motorcoach.
- We are temporarily reducing the available number of seats on our tours to give our Drivers, Tour
  Directors, and Tour Guests more space throughout the coach. Accordingly, prior seat assignments may
  be adjusted to allow for optimum spacing. Once you take your seat, we ask that you use the same seat
  throughout your trip.
- Snacks and drinks (please bring your own) are allowed onboard the bus, but we ask that as a courtesy
  to other passengers, you enjoy them in a timely manner and then put your face covering/mask back on
  after eating/drinking.
- Please maintain physical distancing as you enter and exit the coach; Accordingly, we will load the bus from back to front and unload from front to back.
- The onboard lavatory will be available for emergency use only; we will make a comfort stop every 2-3 hours.
- Drivers and hotel staff will handle baggage while wearing gloves. Each traveler is allowed one (1) piece of luggage to be stored underneath the coach. Any additional bags (limit one per traveler) may be brought onboard and handled only by the traveler.
- The Driver and Tour Director will not be able to provide their "normal interaction" with tour guests as they will limit close contact by maintaining a distance of at least 6 feet, as much as possible.
- Should you become sick or exhibit any symptoms related to COVID-19 during your trip, please alert your Tour Director or Driver immediately.
- Drivers, Tour Directors and Local Guides are always appreciative of your cash gratuities. You can plan
  ahead by bringing envelopes for distribution.

## Protect yourself and others from COVID-19 by taking these precautions.

- Practice Social Distancing / Stay 6 feet apart when possible
- Get adequate sleep and eat well-balanced meals
- Wash hands often with water and soap (20 seconds or longer)
- Dry hands with a clean towel or air dry your hands
- · Cover your mouth with a tissue or sleeve when coughing or sneezing
- Avoid touching your eyes, nose, mouth with unwashed hands or after touching surfaces
- Practice good hygiene habits

Thank you for traveling with Starr and we hope you enjoy your trip!