



REGARDING A POSSIBLE REFUND FOR MOTORCOACH TOURS:

>>If you cancelled your tour 45 days or less before tour departure:

- **If you opted out of Tour Protection at time of booking, or did not activate your Tour Protection by notifying us of your cancellation at least 1 hour prior to departure:**

We will do our best to refund a portion of the amount paid for your trip. Any refund will be issued less the applicable cancellation fee, as outlined in your reservation confirmation, and less any non-refundable payments that have already been made to our travel partners, such as hotels, meals, attractions, or other prepaid components of the tour.

Refunds are typically processed 30–60 days after the tour returns, as we must first complete the final accounting and paperwork related to the trip.

- **If you purchased and activated Tour Protection:**

You will be refunded the cost of the tour, less the cost of the Tour Protection. Please allow 7-10 business days for your refund to be processed.

>>If you cancelled your tour 45 days or more before tour departure and opted out of Tour Protection at the time of booking:

You will be refunded the amount you paid toward the cost of the tour, less a \$25 fee, as outlined in your reservation confirmation. Please allow 7-10 business days for your refund to be processed.

Starr's cancellation policy can be found [here](#).

If you have cancelled a Fly or Cruise Trip, please refer to your reservation confirmation for refund information.